

Before you call the service:

Problem	Cause	How to fix it
Beverage doesn't flow.	The keg is connected wrongly. Not enough air pressure (low pressure). The water froze after sanitation. Closed compensator	Check if the keg coupler is connected properly. Use a pump - pump air into the keg. CO2-check the pressure in the machine with inbuilt compressor- turn on the switch. Switch off the machine and you have to wait until beverage will start flowing again (it can takes a few minutes or up to several hours)!. Move with the small lever on the compensator.
Beverage isn't cooled enough.	Setting of thermostat is not correct. Bad air circulation. The machine is overheated.	Turn the thermostat to number 7. Check if the plate of the condenser isn't blocked. Put the machine in colder surroundings.
The beverage shoots out under high pressure.	The pressure is too high.	Lower the pressure in the keg.
The air compressor doesn't switch on		Switch the button on the cooler. Turn the adjustment screw to the right (Kprofi models).
Air compressor doesn't switch off.	Loose connections.	Pull out the tube, check for any sharp edges, and if there are, cut with knife, tighten the nuts on the keg coupler. With Kprofi models check the pressure on the manometer.
Excessive beer foaming.	Low Gas Pressure (Ensure that pressure is set to 35-40 psi) Or try these >>>>	Lower the beverage temperature, turn the thermostat to the right. Compensate the beverage flow capacity, move the little lever of the compensator upwards.
Fittings do not seal properly.	The tube is not inserted correctly. Damage to the tube.	Pull out the tube, check for any sharp edges, and if there are, cut with knife. Pull out the tube and shorten 2cm.